NEROLI | THE PARFUM BAR

CLIENT SERVICE AGREEMENT & EVENT BOOKING CONTRACT

www.neroliparfum.com • @neroliparfumbar • 813-810-6310

1. CLIENT & EVENT DETAILS

Client Name(s): _____

Contact Phone & Email: _____

Event Type & Date: _____

Event Venue / Location: _____

Service Hours: From: _____ AM/PM To: _____ AM/PM

Selected Experience / Package: _____

Contracted Guest Minimum Count: _____ Guests (10 mL Fragrance Bottles Included)

2. INVESTMENT & PAYMENT SCHEDULE

Selected Package Rate: $ _____

Travel & Logistics Fee: $ _____ (Greater Houston starts at $300)

Total Agreed Contract Amount: $ _____

50% Non-Refundable Booking Retainer: $ _____ (Due upon signing to secure date)

Remaining Balance Due: $ _____ (Due 60 calendar days prior to event)

Remaining Balance Due Date: _____, 20____

3. TERMS & CONDITIONS

1. Payment Schedule & Final Guest Count: A non-refundable retainer equal to 50% of the total estimated package cost is required to secure the event date and time on Neroli's calendar. The remaining balance for the initial contracted guest minimum is due sixty (60) calendar days prior to the event date on the date specified above. The final confirmed guest count must be submitted thirty (30) calendar days prior to the event date to allow sufficient time for custom fragrance compounding, bottle procurement, and bespoke printing. If the final headcount exceeds the initial contracted minimum, a supplemental invoice will be issued for the difference and is due within seven (7) calendar days of receipt. Reductions in guest count made after the sixty (60) day mark will not reduce the agreed contract balance or result in a refund.

2. Cancellation & Rescheduling: If the client cancels the booking more than sixty (60) calendar days prior to the scheduled event date, the 50% retainer remains non-refundable, but no further payments will be owed. Cancellations made sixty (60) calendar days or fewer prior to the event date forfeit all monies paid, and 100% of the contracted balance remains strictly non-refundable. Date rescheduling requests are subject to Neroli's availability. In the event of unforeseen natural disasters, extreme severe weather emergencies, or acts of God beyond either party's control (force majeure), any payments made (excluding costs already incurred for custom-printed materials) may be credited toward an agreed rescheduled date within twelve (12) months.

3. Product Safety, Skin Sensitivities & Allergies: Neroli formulations utilize cosmetic-grade fragrance oils, pure essential aroma isolates, and cosmetic perfumer's alcohol. Neroli is not liable for individual skin sensitivities, allergic reactions, or adverse dermatological responses. Guests are instructed to evaluate all scents using the provided testing strips prior to any direct skin or fabric application. The Client agrees to notify Neroli in writing at least fourteen (14) days prior to the event regarding any known severe airborne or contact allergens among attendees.

4. Venue Access & Setup Requirements: Neroli requires access to the event space at least sixty to ninety (60–90) minutes prior to the scheduled service start time for setup, and sixty (60) minutes post-event for breakdown. The Client or venue must supply a clean, level, fully sheltered area protected from direct sunlight, extreme heat, and precipitation.

5. Property & Equipment Care: The Client assumes full financial responsibility for any willful damage, breakage, or loss caused to Neroli's signature traveling bar, display carts, glassware, risers, and staging decor by event guests.

4. ACCEPTANCE & SIGNATURES

By signing below, the Client agrees to all terms, payment schedules, cancellation policies, and conditions set forth in this contract.

Client Signature: _____

Date: _____

Client Printed Name: _____

Neroli Representative: _____